



BBSmart Shortcuts v1.5

User Manual

Last updated: 21 October 2008

CONTENTS:

General Information

Trial & Activation

BBSmart Shortcuts Options & Features

Installation & Upgrades

Troubleshooting

Thank you for purchasing or trialling BBSmart Shortcuts! We hope this guide will help you with installation and usage of the program. If you cannot find what you are looking for here, please email us at support@blackberrysmart.com and we will be happy to help!

www.blackberrysmart.com

➤ GENERAL INFORMATION

- **What is this program?**

BBSmart Shortcuts is a fantastically simple but powerful productivity application for the BlackBerry that puts a whole suite of shortcuts at your fingertips.

Using BBSmart Shortcuts you can create shortcuts to native applications, third-party applications, websites, and common tasks like emailing, calling, and SMS'ing contacts. When set to run from a convenience key press on your BlackBerry, BBSmart Shortcuts will open the door to a whole new way of using your BlackBerry – one that is quicker, more convenient, and more productive.

- **Will this application run on my BlackBerry?**

BBSmart Shortcuts will work on all BlackBerry models running an Operating System (OS) version of 4.2 or higher. To find the OS version of your BlackBerry, go to **Options – About**. Your OS version will be listed on the third line as illustrated below.



In this case, the OS version is 4.2.1.107.

➤ TRIAL & ACTIVATION

- **What is the difference between the trial and full version?**

The only difference between trial and full version is that the trial version will only last for 10 days. Otherwise, all the functionality is the same for both versions.

- **I downloaded the trial version and used the registration key. Does that now become the full version or do I need to download the full version?**

You do not need to download the full version. The registration key simply removes the time restriction of the trial version (therefore becoming the full version).

- **How do I register BBSmart Shortcuts?**

If you have downloaded a trial version, there will be a “Buy/Register” option available from the menu. Alternatively, once your trial runs out, you will then be prompted to enter your registration key to continue use of the software.

If you have purchased the full copy, you will be prompted to enter your registration key upon installation.

- **Help! My registration key is not working?**

The registration key for BBSmart Shortcuts is based on your device PIN. If you did not enter your device PIN during the purchase (or entered an incorrect PIN) your registration key will not work. Please email us at support@blackberrysmart.com with your correct PIN (and also your order number) and we will be able to generate a working registration key for you.

To find your PIN, from the BlackBerry Home screen go to Options – Status. Then, scroll down and highlight the PIN field and select "Copy PIN" from the menu and paste this in to an email for us (copying the PIN will avoid spelling errors).

- **How do I uninstall BBSmart Shortcuts?**

We hope you should never have to do this! But if you do, the simplest way is to go to Options – Advanced Options – Applications and scroll down and highlight “Shortcuts”. Bring up the menu and select “Delete” and when prompted, restart your BlackBerry. Alternatively, you can uninstall BBSmart Shortcuts using the Desktop Manager Software on your PC.

➤ **BBSMART SHORTCUTS OPTIONS & FEATURES**

- **How do I setup BBSmart Shortcuts to launch when the convenience key is pressed?**

- 1) From the BlackBerry Home Screen, first scroll down and click on the “Options” icon.
- 2) Next, click on the “Screen/Keyboard” option
- 3) Scroll down to the “Right Side Convenience Key Opens” option and pick “BBSmart Shortcuts” from the list.
- 4) Now, whenever you press the right convenience button on your BlackBerry BBSmart Shortcuts will open.

➤ INSTALLATION & UPGRADES

▪ How do I install BBSmart Shortcuts using the Desktop Manager Software?

1. Connect your BlackBerry to your computer using a mini USB cable.
2. Start the Desktop Manager Windows application that came with your BlackBerry software CD.
3. In Desktop Manager, double click on the "Application Loader" icon.
4. On the screen listing the applications already installed on your BlackBerry, click on the Add button.
5. Navigate to the directory where you unzipped this installation package and choose Shortcuts.alx
6. Make sure that BBSmart Shortcuts is checked and Actions says "Install"
7. Click next.
8. Restart your BlackBerry when prompted.

▪ How do I install BBSmart Shortcuts Over-The-Air (OTA)?

Using your BlackBerry, navigate to the following website from the Blackberry Internet Browser:

<http://www.blackberrysmart.com/otatrial.html> (for trial version);

<http://www.blackberrysmart.com/otafull.html> (for registered (full) version);

On the website that loads, select **BBSmart Shortcuts** from the list. The software will then be automatically downloaded and installed. Restart your BlackBerry if prompted.

▪ How much space does this application take up?

The application takes up approximately 125KB of memory.

▪ How do I find out about the upgrades?

On the BBSmart Shortcuts "About" screen, simply click the "Check for Updates" link to find out if you have the latest version. If you have purchased the software you will also have automatically have been signed up to receive upgrade notification emails.

➤ TROUBLESHOOTING

- **When I try to install BBSmart Shortcuts using the Desktop Manager, I receive the error “No additional applications designed for your device were found.” What does this mean?**

This error message means that there is a problem with your Desktop Manager software. In its current state you will be unable to use it to install any third-party applications. The following article documents the problem and resolution:

<http://allblackberry.com/news/2007/11/26/tips/no-additional-applications-designed-for-your-handheld-were-found/>

In the meantime, you can install BBSmart Shortcuts Over-The-Air (OTA) without using the Desktop Manager software (please refer to the Installation & Upgrades section of this guide on how to install BBSmart Shortcuts OTA).

- **Some of my shortcuts I've created do not work?**

In some cases it may be necessary to enable all application permissions for BBSmart Shortcuts.

On your BlackBerry, go to **Options - Advanced Options - Applications** and scroll down and highlight "Shortcuts". Select "Edit Permissions" from the menu and for all 3 permissions (Connections, Interactions, User Data) set the permission to "Allow".

We hope you enjoy using BBSmart Shortcuts. Please don't forget to check for upgrades every now and then. Also, if you like the software, please tell your friends!

Thank you for your support 🙏

The BBSmart Team



➤ TECHNICAL APPENDIX A: CHANGELOG

Version 1.5 (21st October '08)

- UI overhaul
- Can now move and edit shortcuts
- New task/calendar/memo options
- Support for more native and third-party applications on the toolbar

Version 1.4.1

- A lot more native and third-party applications now available for selection for the toolbar
- Now able to paste URLs when creating a web shortcut
- Better support for large address books
- Escape will now dismiss the auto-complete dropdown

Version 1.3

- Fixed bug where auto-complete would not kick in (or kick in incorrectly) once "Loading contacts..." was displayed.
- Toolbar Buttons now force-justified on screen.
- Toolbar will only display "Move" menu option if >1 buttons are displayed.
- Linked enter key to navigation click on Shortcut managers and New Shortcut dialogs.
- New Toolbar Button popup now sorted alphabetically

Version 1.2

- Fixed NullPointerException error on upgrade

Version 1.1

- Fixed java.lang exception when some native applications missing

Version 1.0 – First Release